



Southern California IBEW-NECA Health Trust Fund



PRESCRIPTION DRUG PROGRAM CHANGES

Participants Enrolled in UnitedHealthcare

Effective Date of Change: January 1, 2022

Effective January 1, 2022, your prescription drug benefit will be provided through the medical provider you are enrolled with. Now you will need only ONE card!



What you need to know:

- Your new UnitedHealthcare ID card will arrive mid-December 2021. **PLEASE DO NOT THROW THE ENVELOPE AWAY!** The card will look very similar to what you have now with the addition of prescription drug provider and BIN number on the front of the card and additional contact information on the back of the card.
- Continue using your Citizens Rx card until December 31, 2021 and start using your new UnitedHealthcare ID Card with prescription benefits effective January 1, 2022.
- Once you receive your UnitedHealthcare ID card and after January 1, 2022, please destroy your Citizens Rx card.
- Your co-payments will not change.
- Remember to advise your pharmacy you have a new prescription plan through UnitedHealthcare and show them your new card.

IT'S THAT EASY!

Important Information

- You may access the new medical and prescription drug Summary of Benefits (SBC) and the Evidence of Coverage (EOC) documents on the Trust Fund's website at www.scibew-neca.org.
- You may contact UnitedHealthcare For Members number at 1-800-624-8822 for questions regarding your prescription drug program.
- You may also contact the Health Benefits Department at the toll-free number (800) 824-6935 or at (323) 221-5861 should you have any questions.

Questions you may have?

Q. What happens if I try to use my card before January 1, 2022?

A. Your new prescription benefit is not effective until January 1, 2022. Your coverage will be rejected if you try to fill a prescription using your new UnitedHealthcare ID card prior to the January 1, 2022 effective date.

Q. What happens if I do not receive my card before January 1, 2022?

A. Contact UnitedHealthcare For Members number at 1-800-624-8822 or the Health Benefits Department at the toll-free number (800) 824-6935 or at (323) 221-5861.