



**Southern California IBEW-NECA
Health Trust Fund
PRESCRIPTION DRUG PROGRAM CHANGES
Participants Enrolled In Kaiser Permanente
Effective date of Change: January 1, 2022**



Effective January 1, 2022, your prescription drug benefit will be provided through the medical provider you are enrolled with. Now you will need only ONE card!



Appointments or 24/7
medical advice: 1-833-KP4CARE
(1-833-574-2273) (TTY 711)



If you think you have a medical or psychiatric emergency, call 911 or go to the nearest hospital. If you receive emergency care in a non-Plan hospital, please call us at 1-800-225-8883 (TTY 711) as soon as your condition is stabilized so that a Kaiser Permanente physician can access your medical information to discuss your care with the treating physician. Your call to obtain authorization for post-stabilization care may also help protect you from financial responsibility.

This card is for identification only. Possession of this card confers no right to services or benefits unless the holder is a member complying with all provisions of an applicable agreement.

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What you need to know:

- You will not receive a new Kaiser Permanente ID card. You simply use the card you already have to fill your prescriptions at a Kaiser Permanente pharmacy.
- Your co-payments will not change.
- Continue using your Citizens Rx card until December 31, 2021 and start using your Kaiser Permanente ID Card for prescription benefits effective January 1, 2022. You may wish to advise your local pharmacy of this change.
- **After January 1, 2022**, please destroy your Citizens Rx card.

IT'S THAT EASY!

Important Information

- You may access the new medical and prescription drug Summary of Benefits (SBC) and the Evidence of Coverage (EOC) documents on the Trust Funds' website at www.scibew-neca.org.
- You may contact Kaiser Permanente at 1-833-574-2273 (**follow the prompts for pharmacy inquiries**) for questions regarding your prescription drug program.
- You may also contact the Health Benefits Department at the toll-free number (800) 824-6935 or at (323) 221-5861 should you have any questions.

You may want to know -

Q. What happens if I try to use my Kaiser Permanente Medical Record card for prescription drugs at a Kaiser facility before January 1, 2022?

A. Prescription drug benefits through Kaiser Permanente do not go into effect until January 1, 2022. Your prescription drug coverage will be rejected if you try to fill a prescription at a Kaiser Permanente pharmacy before January 1, 2022. Please continue to use your Citizens Rx card at your local pharmacy through December 31, 2021.

**View and refill prescriptions online through KP.org/pharmacy or by mail by calling 866-206-2983.
Download the Kaiser Permanente mobile app to order most prescription refills straight
to your front door – quickly, securely, anytime, anywhere.**